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<b>QUALIFICATION :</b> Bachelor of Hospitality Management	
<b>QUALIFICATION CODE:</b> 07BHMN	<b>LEVEL:</b> 5/7
<b>COURSE:</b> Safety, Security and First Aid	<b>COURSE CODE:</b> SSF510S/SSF710S
<b>DATE:</b> June 2019	<b>SESSION:</b> PAPER 1
<b>DURATION:</b> 1 Hours	<b>MARKS:</b> 50

**FIRST OPPORTUNITY EXAMINATION PAPER**

**EXAMINER:** Ms. H.N. Shiyandja

**MODERATOR:** Mr. E.M. //Uiseb

**THIS EXAMINATION PAPER CONSISTS OF 2 PAGES  
(INCLUDING THIS FRONT PAGE)**

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**INSTRUCTIONS**

1. Answer **all questions**.
2. Read all the questions carefully before answering.
3. Marks for each question are indicated at the end of each question.
4. Please ensure that your writing is legible, neat and presentable.

## QUESTIONS

**Question 1**

**12**

How would one notice a suspicious person who is wondering around your hotel?

**Question 2**

**5**

In the case of an emergency, the Manager on duty (MOD) or the security Manager will be the first staff member to be contacted by the switchboard to which the emergency will first be reported by a member of staff or guest. Explain the role of the M.O.D.

**Question 3**

**10**

What does CCTV stand for? In your opinion in which areas would CCTV be essential in an operation?

**Question 4**

**7**

Mention the security high risks areas in hotels that need careful monitoring.

**Question 5**

**12**

Discuss the duties of employers and employees concerning safe practices carried out in the workplace.

**Question 6**

**4**

Group the different products of combustion of the following class fires and which on the correct methods to use to fight them.

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1. Class A Fires
  2. Class B Fires
  3. Class C Fires
  4. Class D Fires